

Guidebook of Services



Translated by *Dr. Daniele Lococciolo*



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COMING TO ITALY¹



Resident permit

Prefettura di Bari

Sportello Unico Immigrazione

Via G. Palatucci Nr. 4 - Bari

Palazzo di Governo - piazza Libertà 1

Tel.: 0805293305 / 0805293194 /
0805293202 / 0805293111 (centralino)

PEC: urp.prefba@pec.interno.it

Questura di Bari

telefono: 0805291111

email: urp.quest.ba@pecps.poliziadistato.it

Foreigner can enter in Italy only if he/she has a Visa, issued by the Italian Consulate in the home state.

The resident permit must be requested at the police headquarters, within 8 working days since the arrival in Italy for the first time. It gives the possibility to remain in Italy with certain limits and conditions.

The **resident permit indefinitely** is achieved by presenting the request at police headquarters:

- After a permit of at least 5 years
- With the evidence of a subsistence income level and an adequate accommodation
- By passing the knowledge of Italian language (it is possible to book it online for free, going to the section "*Test di italiano per stranieri*" in the website Sportello Unico Immigrazione di Bari <http://www.prefettura.it/bari/contenuti/79339.htm>)

RESIDENT PERMIT FOR AN INDEFINITE PERIOD

Allow a foreigner, including wife/husband and minor children to live in a country, without any deadline.

Citizenship

The citizenship is person's affiliation in a Country, with every **rights and duties (civil and political)** that involves.

Citizenship is obtained:

Through request

- For Marriage, going to the Prefettura in Bari
- for Residence, concerning the President of the Republic

After that, it is necessary to go to the Stato Civile office in Monopoli to swear in and go ahead with the legal documents.

Stato civile

Comune di Monopoli

Via Munno (ex Tribunale)

Tel. 0804140.226 - 0804140205

Fax 0804140.227

Opening time

From Monday to Friday 8:30 - 12:30

Thursday 15:30 - 17:30

Independently

- Birth – foreigner born from at least one Italian parent
- Birth in Italy – at the age 18
- Adoption – underage adopted by an Italian citizen

The children, born and residing in Italy, of foreign parents, at the age of 18 and up to 19 years old can apply for the Italian citizenship, submitting voluntarily the request to the Stato Civile office and signing a statement.

The documents to submit are:

- ID Card
- Resident permit
- Information materials (healthcare, scholastic, etc..) that prove the presence in the Italian territory, if not registered in any civil registry and in early life

Afterwards it will be necessary to pay a bulletin.

ID card

For the ID card's release address to:

Ufficio Anagrafe - Comune di Monopoli

Via Munno (ex Tribunale)

Tel. 0804140.251 - 0804140.250 - 0804140.252 - 0804140.255

Fax 0804140.252

Opening time: from Monday to Friday 8:30 - 12:30 / Thursday 15:30 - 17:30

Tax code

The Tax code is used to identify uniquely, for tax and administrative purposes, the citizen resident in Italy; it is addressed to:

Agenzia delle Entrate - Sportello di Monopoli

Via G. Munno, 6

Tel.: 0808876.714

Opening time:

Tuesday and Thursday 8:30 - 12:30 / 14:45 - 16:45

³Sources: Testo unico sull'immigrazione – D. Lgs. n° 286/1998, aggiornato con le modifiche apportate dalla L. n. 161/2014.
Prefettura di Bari - Sportello Unico Immigrazione

LIVING IN MONOPOLI



Looking for a house

If you are looking for a house:

- ◇ Real Estate agency

If you are looking for a holiday house:

- ◇ Tourist office “Puglia Promozione” Via Garibaldi n.10, tel. 0804140.264
- ◇ Look up the online board on the website www.comune.monopoli.ba.it

Moving:

Ufficio Anagrafe - Comune di Monopoli

Via Munno (ex Tribunale)

Tel. 0804140.251 - 0804140.250

0804140.252 - 0804140.255

Fax 0804140.252

Opening time:

From Monday to Friday 8:30 - 12:30

Thursday 15:30 - 17:30

- ◇ Registry for transfer residence in the same town or in another town
- ◇ Registry for transfer residence abroad
- ◇ Cancellation for transfer residence
- ◇ Renewal residence declaration for non-European citizen, Update registry card

For information about the support for fee payment and contributions for emergency housing, address to:

Servizio Politiche abitative - Comune di Monopoli

Palazzo San Giuseppe, Vico Acquaviva 19 (2° piano)

Tel. 0804140.375 - 0804140.384



MANAGING A HOUSE

- ◇ **Energy activation** : Toll-free 800 900 700
- ◇ **Gas activation**: Toll-free 800.900.999
- ◇ **Water activation**: Toll-free 800 735735
- ◇ **Waste remover**: visit the website www.comune.monopoli.ba.it or address to URP

Ufficio Relazioni con il pubblico - Comune di Monopoli

Palazzo di Città, Via Garibaldi, 8 (P.t.)

N. verde 800253735

Tel. 0804140.266

Fax 0809373685

Opening time:

From Monday to Friday 9:00 - 12:00 / thursday 15:00 - 19:00

- ◇ **Pay taxes** (TARI, TASI): rate that every person has to pay corresponding to services delivered. Address to:

Ufficio Tributi - Comune di Monopoli

Via Einaudi

Tel. 0804140.325 - Fax 0804140.327

Opening time: From Monday to Friday 9:30 – 12:30



REQUEST OF CERTIFICATES ABOUT MARITAL STATUS

Various certificates

Ufficio Anagrafe - Comune di Monopoli

Via Munno (ex Tribunale)

Tel. 0804140.251 - 0804140.250 - 0804140.252 - 0804140.255

Fax 0804140.252

Opening time: from Monday to Friday 8:30 - 12:30 / Thursday 15:30 - 17:30

- ◇ Release residence certificate for European citizens
- ◇ Release resident permit indefinitely for citizens who have acquired 5 years ongoing of residence in Italy
- ◇ Notarial act
- ◇ Sign authentication
- ◇ Contextual certificate (cumulative + marital status)
- ◇ Personal cumulative certificate + marital status "A.I.R.E."
- ◇ Cumulative certificate of residence "A.I.R.E."
- ◇ Citizenship certificate
- ◇ Obtain, lose, re-obtain Italian citizenship

Address to "Stato Civile" office for:

Stato civile - Ufficio elettorale

Comune di Monopoli

Via Munno (ex Tribunale)

Tel. 0804140.226 - 0804140214

Fax 0804140.227

Orario al pubblico:

From Monday to Friday 8:30 - 12:30

Thursday 15:30 - 17:30

- ◇ Declaration of birth
- ◇ Declaration of death
- ◇ Weddings publication
- ◇ Celebration civil marriage
- ◇ Agreement of separation or divorce in the "Stato Civile" office
- ◇ Burial Authorization
- ◇ Body transport authorization
- ◇ Cremation authorization
- ◇ Release historical certifications

Voting

For the voter paper release:

Ufficio Elettorale - Comune di Monopoli

Via Munno (ex Tribunale)

Tel. 0804140.214 - 0804140.238

Fax 0809303171

Opening time: from Monday to Friday 8:30 - 12:30 / Thursday 15:30 - 17.30

Every Italian adult citizen can vote. Voting for the election of Senate is allowed only to citizens who have turned 25 years old.

The other EU – citizens, living in Italy, have the right to vote for the European Parliament (after presenting the request to the mayor of the residence city within 90 days before the election) and administrative election (after presenting the request to the mayor of the residence city within 40 days before the election).

Recognition of studies³

U.S.R. Puglia - Bari

Via Castromediano,123

U.R.P. Tel. 080 55.06.243

Centralino. Tel. 080 55.06.111

direzione-puglia@istruzione.it

drpu@postacert.istruzione.it

The **equipollence** is the processing through which the school authority decides, with legal effects, when a foreign qualification is related to an Italian qualification.

For the high school diploma, contact “**Ufficio scolastico regionale**”.

For the degree, contact **Università degli Studi**.

To get the equipollence, foreigners have to submit the request by compiling the **modello EQ.a**.

Equivalence:

Ufficio P.P.A. Servizio Reclutamento - Roma

Corso Vittorio Emanuele II, 116

Tel. 06.6899.7563 - 06.6899.7453 - 06.6899.7470

servizioreclutamento@funzionepubblica.it

The **equivalence** of a foreign qualification gives the opportunity to participate for a competitive bid without any Italian qualification.

The responsibility for the evaluation of the equivalence of foreign qualification is given to the agency of Presidenza del Consiglio dei Ministri - Dipartimento della Funzione Pubblica.

²Sources: Ministero dell'Università e della Ricerca - www.miur.it
Farnesina, Ministero degli Affari Esteri e della Cooperazione Internazionale - www.esteri.it



WORKING

Work orientation³

Centro per l'impiego - Comune di Monopoli

Via O. Fiume, 10-12

Tel.: 0809301324

Opening time:

From Monday to Friday 09.00-12.00

Tuesday and Thursday 15.30-17.00

www.centroimpiego.it

The **employment agency** promote the reconciling between supply and demand. It involves:

- Orientation
- Welcoming
- Training and internship
- Market analysis
- Partnership with public authority and private organization

Foreigners who want enroll in this agency, can submit the request with a valid ID, tax code and a valid resident permit.

For the enrolling, it is necessary to be at least 16 years old, to be unemployed or first time jobseeker.

It is possible, for the foreigners registered, to obtain the employment status showing an ID card and the resident permit.

Another service from this agency is the "Immigrants help desk", in which there are all information about documents and job.

Informagiovani - Comune di Monopoli

Via Garibaldi n. 8

Tel. 0802462513

Fax 0809373685

Opening time: Monday 9.00 - 12.00

From Tuesday to Friday 16.00 - 19.00

For **job offers and competitive exams**: go to the section Informagiovani on the website www.comune.monopoli.ba.it or address to the Informagiovani office in the City Hall.

³Source: Employment agency - Monopoli

To start a business:

Sportello Unico Attività Produttive - Comune di Monopoli

Palazzo di Città, Via Garibaldi 6 - (P.t.)

Tel. 0804140.244 - 0804140.263 - 0804140.256

Fax 0804140.268

Opening time: Monday, Tuesday and Thursday 9:00 - 12:00 / Thursday 15:30 - 18:30

- ◆ Small business
- ◆ Shopping centers
- ◆ Special forms of business
- ◆ Hairstylists and beauticians
- ◆ Organizations
- ◆ Bakeries
- ◆ Farmers
- ◆ Foods and drinks sale
- ◆ Daily newspapers and magazine sale
- ◆ Room's rent
- ◆ Business agencies
- ◆ Bar and restaurant
- ◆ Bed and breakfast
- ◆ Carousel, Luna park, circus
- ◆ Slot machine's installation
- ◆ Take part in a market

For street vending and public areas:

Ufficio Commercio - Comune di Monopoli

Palazzo di Città, Via Garibaldi 6 - (P.t.)

Tel. 0804140.261- 0804140.265

Fax 0804140.268

Opening time: Monday, Tuesday and Thursday 9:00 - 12:00 / Thursday 15:30 - 18:30

For the registration in the Craftsmen register:

Camera di Commercio Provinciale

Sede di Monopoli

Via Canonico del Drago n. 44

Tel. 080.2174651 - 0802174652 - 0802174653 - 0802174654

Fax 080.2174650

For the registration in the free list of freelancer professional and in the free list of brokers of Monopoli: visit the section on the website www.comune.monopoli.ba.it.

To take part of tender notice in Monopoli: go to the section “Bandi e Gare” on the website www.comune.monopoli.ba.it, registering on MePA.

The electronic marketplace of the public administration (MePA)

in an online marketplace in which it is needed to sign up in order that the public administration can search and compare the goods and services offered by companies, through dedicated tender notice. For more information visit the web: www.acquistinretepa.it.

Employee protection*

INPS

Agenzia di produzione di Monopoli

Via Vittorio Veneto n. 62

Centralino: 0039 - 0804183711 / Contact Center: 803164

direzione.agenzia.monopoli@postacert.inps.gov.it

Opening time: Monday, Tuesday, Wednesday and Friday 8.30 - 12.00

Immigrants must enroll to the **INPS (National Institute for Public Welfare)**, when they are hired as employee or they are entrepreneur.

EU Citizens:

To find a job a European citizen and a non – European citizen must have:

- Tax code
- Certificate of residence, that replaces the old “Resident card”, for periods longer than 3 months

Non - EU Citizens:

They must have:

- ◆ Visa and passport
- ◆ Resident permit

Economics services

Foreigner employees have the same rights as Italian citizens; so, they can take advantages from rights earned in the Italian system, even if there're not Security agreements with the employee's Country.

Non – EU citizens insured with INPS has the right to receive the same pension's benefits as the Italian employees:

- ◆ Pension for old age
- ◆ Pension until 2011
- ◆ Early retirement
- ◆ Retirement pension
- ◆ Disability pensions
- ◆ Disability allowance
- ◆ Social security check
- ◆ Pensions and services of legally disabled

An economic service of income aid is:

- ◆ **Allowance for the family unit of non-European employees:** it is a service to help families, in which the total income is under the limits established from law; it is supplied to the non-EU employees:

- For relatives residing in Italy
- For relatives residing abroad, when the employee's country stipulated an agreement with Italy about family's support
- For relatives residing abroad, when the employee has the legal residence in Italy and is ruled to the social security in at least two member States
- For refugees

In case of definitive repatriation, the non-Eu employee with a regular employment contract, different from seasonal job, maintain the social security's rights gained in Italy and can benefit of these rights even if there is not any agreement with the employee's country.

Fund repatriation

The **fund repatriation**, established in the INPS, with the purpose to assure the economics aid needed for the non-European employee repatriation, who has certain requisites.

INPS assumes the burden for repatriation paying the ticket related to the means of transport that the employee will use.

For this service, the persons concerned have to submit the request through one of the following channels:

- web - www.inps.it servizi On-line – Servizi per il cittadino – Invio domande di prestazione a sostegno del reddito – Rimpatrio lavoratore extracomunitario
- Telephone - calling the Contact Center 803164 or the number 06164164
- Trade unions and intermediary allowed from institute

The fund repatriation assures even the repatriation of the non-Eu employee's bodies, died in Italy, who has the fund reparation requisites. It is necessary submit the request only in the telematics way.

⁴Source: INPS – Agenzia di Monopoli

Work health and safety⁵

INAIL - Sede territoriale di Monopoli

Via Vittorio Veneto 62

Tel.: 080 9302211

monopoli@inail.it / monopoli@postacert.inail.it

Opening time: Workers and Companies: from Monday to Friday 8:30-12:00 / Thursday 14:30-16:00

Clinic: from Monday to Friday 8:30/12:00

INAIL (National Institute for the insurance against on job injuries), provides economic and health services, in case of work related injury and illness, it is responsible:

- work protection
- medical certification

An **injury** is the temporary inability that cause the absence from work for more than 3 days.

Injury's charge

For the injury's charge it is necessary to proceed in the following way:

- Inform the employer
- Go to the INAIL for the medical certification
- Submit to the employer the medical certification

Employees can require the **Trade Unions** help, who defend free the injury's work rights.

Even without any insurance, INAL ensures its services.

⁵Source: INAIL – Sede territoriale di Monopoli



The **National Health Service (SSN)** ensures to foreigners citizens, European and Non-European, the access to the healthcare

Day Hospital San Camillo:

Viale Aldo Moro, 102
080.41.49.111

ASL - Monopoli

Centralino: 080 4149111

Pronto Soccorso: 118 / 080.4149212

UTIC (urgenza cardiol.): 080.4149025

Guardia Medica : 080.4149248

Compulsory and voluntary registration

For the foreigners, the registration to SSN can be compulsory or voluntary. The healthcare is even for the relatives legally residing in Italy

it is **compulsory** for:

- who is legally residing and has a regular job as employee or employer or is registered in the employment agency's lists
- Who is legally residing or has applied the renewal of resident permit for: salaried work, self-employment, family reason, asylum, humanitarian asylum, require of asylum, adoption's await, foster cast, gaining citizenship

It is **voluntary** for whom has a valid resident permit for more than six months and is in these categories:

- students
- Religious
- who has the resident permit for nonworking residence
- foreigners employees of international organization working in Italy, authorized staff for diplomatic representations and consular offices, researchers

- Foreigners who take part in voluntary work's programs

The **National Health Service** gives help even who is residing illegally, for:

- Primary healthcare
- Emergency hospitalization
- Hospital treatment, urgent or basic, even for disease or injuries
- Prompt treatment, first aid, hospitalize

Stranger who wants this assistance, has to require the S.T.P's card (Stranger Temporarily Present) to the Day Hospital; it is valid for six months and is renewable, showing personal details and to be in a state of poverty.

The registration to the SSN gives 4 credits usable for the **Integration Agreement**.

Integration Agreement

The Integration Agreement involves all foreigners citizens older than 16 years old who arrive in Italy for the first time. It is stipulated to the "Sportello Unico per l'Immigrazione" or in the police headquarters with the request of resident permit valid since at least one year. The foreigner citizen receives 16 credits, that it is possible increase through professionals training, language courses, registration to the SSN, rent or house purchase. Within two years, foreigners must achieve 30 credits to be able to remain in the Italian territory.

How to sign up

To sign up, it is necessary to go to ASL of the town hall where citizen has the residence.

It is possible to enroll to the **Day Hospital**, submitting:

- ID Card
- Resident permit
- Tax code
- Documents for the certification of residence

In certain case, other documents are required to attach to the registration's request.

Ticket's exemption

For reason of: income, disability, illness, or other there is the exemption for the specialists check's payment.

If you are eligible for the exemption you will be automatically included into the excused list or if not address to the general practitioner to have information. On the Health Card there is the exemption's code that will be shown on the specialists check's prescriptions and on some particular medicines.

Family counseling

The **Family counseling**, placed in the Day Hospital, gives aid to family, couples, women and children. There are the following professions: psychologist, welfare worker, pedagogist, gynecologist and obstetrician.

Consultorio Familiare - Monopoli

Viale Aldo Moro 102

Tel.: 080 4149443

consultorio.monopoli@asl.bari.it

Orario al pubblico:

Dal Lunedì al Venerdì dalle 08.30 alle 12.30

Martedì e Venerdì dalle 16.00 alle 18.00

It concerns:

- Birth preparation
- Information about prevention or promotion of pregnancy
- Gynecologist's checks and counseling
- Pa-test for tumor's prevention of neck and uterus
- Psychologist evaluation for the juvenile court of Bari

To benefit of these services a spontaneous request is enough, without any cost.

⁶Sources: Testo unico sull'immigrazione – D. Lgs. n° 286/1998, aggiornato con le modifiche apportate dalla L. n. 161/2014.
Istituzione dei consultori familiari - L. 02/07/1975 n. 405.
Consultorio familiare – Monopoli



STUDYNG

Library

Municipal library - Comune di Monopoli

Palazzo Rendella, Piazza Garibaldi, (P.t.)

Tel. 0809303.039

Fax 0809303.119

Opening time:

from Monday to Friday: 8:30 - 13:30 / 16:00 - 18:30

In the library it is possible to consult the historical local books, children and kid's books and there are 13 free internet designated positions.

The new library will be opened in the 2016, it will be the place of cohesion between books and technology for citizens of any age and any place. The new library will have a space dedicated to listening of music and to use of various IT applications (iTunes, Amazon,...), to read or listen a wide set of books in many languages.

Language courses for foreigners

To take a free Italian course, goes to:

Istituto di Istruzione Secondaria di 1° grado "Galileo Galilei"**Centro Territoriale Permanente**

Via Europa Libera 3

Tel. 0804136.144

Fax 080 8872073

Opening time: from Monday to Saturday 9:00 – 12:00

Schools: Visit the section on the website www.comune.monopoli.ba.it

Study and family support

For scholastic transport, school meals and benefits of voucher for school books:

Ufficio Pubblica Istruzione - Comune di Monopoli

Palazzo San Giuseppe, Vico Acquaviva 19 (1° piano)

Tel. 0804140.355 - 0804140.367 - 0804140.372

Fax 080742244

Opening time: Monday, Thursday, Friday 8:30 - 11:30

Thursday 15:30 -18:00



GET AN HELP

Assistance and help for problems and needs concerning:

Servizi Sociali Comune di Monopoli

Palazzo San Giuseppe, Vico Acquaviva 19 (2° piano)
Tel. 0804140.394

- Childhood
- Youth
- Old age
- Disability
- Addiction
- Poverty

Dormitory

It is the place of first nighttime hospitality.

Dormitorio Caritas- Monopoli

Via Kennedy n.10, open every day

Entrance: from 20:00 to 22:00

Exit: from 07:00 to 9:30 of the following morning

To benefit of this service, people in a residential emergency, must submit a request to the “Servizi Sociali” of Monopoli.

Soup kitchen

Soup kitchen U.N.I.T.A.L.S.I - Monopoli

via F. Palasciano, angolo via Meucci, retrostante Viale delle Rimembranze

Opening time:

From Monday to Friday 12:30 - 15:00

It offers a hot meal to people in need and gives a lunch pack for dinner.

To benefit of this service, people or families in a residential emergency, must submit a request to the “Servizi Sociali” of Monopoli.

INFORMATION



For information and assistance about the access to services, structures, proceeding and the operations of all the municipal services, address to:

Ufficio Relazioni con il pubblico (URP) - Comune di Monopoli

Palazzo di Città, Via Garibaldi, 8 (P.t.)

N. verde 800253735

Tel. 0804140.266

Fax 0809373685

Opening time:

From Monday to Friday 9:00 - 12:00

Thursday 15:00 - 19:00

Use online services

To be part of the net community, to use the on line services to finish off procedures and saving time, to know the institutional internet portals, refer to the web site www.comune.monopoli.ba.it

Living Monopoli

- All the information about art & culture, associations registered to the municipal bulletin board, churches and places of worships, cinema, children's areas, sports facilities, events, free time, Old Age University, marketplaces and local fairs, transports and traffics are published in the section of the website www.comune.monopoli.ba.it
- All the tourist's information are available on the website www.comune.monopoli.ba.it

Translated by Dr. Daniele Lococciolo

INDIRIZZI UTILI - USEFUL ADDRESSES

SICUREZZA - SECURITY

Carabinieri:

Via San Domenico, 55
080.42.71.500
Pronto intervento: 112

Commissariato di Polizia di Stato:

Via Filippo Turati, 11
080.41.82.311
Pronto intervento: 113

Capitaneria di Porto – Guardia Costiera:

Largo Fontanelle, 12/A
080.93.03.105 /080.93.79.502
Pronto intervento: 1530
Fax: 080.93.79.509

Guardia di Finanza:

Via Baione, 13/15
N. Verde: 800.66.96.66
080.93.01.312
Pronto intervento: 117

Polizia Municipale:

Via Aldo Moro, 127
Pronto Intervento 080.41.40.523/524
Fax: 080.93.72.961
Orario al pubblico:
Tutti i giorni 8:00 - 22:00;
dal 1° Luglio al 30 Settembre 8:00 -24:00

Vigili del Fuoco:

Strada Statale 172 Km 22
70017 Putignano
080.49.11.222
Pronto intervento: 115

Comando Stazione forestale:

Via Aldo Moro, 123
080.74.72.68
Pronto intervento: 1515

SANITA' - HEALTHCARE

Ospedale San Giacomo:

Largo Simone Veneziani, 21
Centralino: 080.41.49.111
Pronto Soccorso: 080.41.49.212
Pronto intervento: 118
Guardia Medica: 080.41.49.248

Day Hospital San Camillo:

Viale Aldo Moro, 102
080.41.49.111

Consultorio familiare:

Viale Aldo Moro, 102
080.41.49.443

ISTITUZIONI - INSTITUTIONS

Agenzia delle entrate:

Via G. Munno, 6
080.88.76.714
Orario al pubblico:
Martedì e Giovedì
08.30 - 12.30
14.45 - 16.45

Centro per l'impiego:

Via O. Fiume, 10-12
080.93.01.324
Fax: 080.93.76.693
Orario al pubblico:
dal Lunedì al Venerdì 09.00 - 12.00;
Martedì e Giovedì 15.30 - 17.00

Comune di Monopoli:

Via Garibaldi n. 6
N. VERDE: 800 253735
Fax: 080.9303131
Orario al pubblico:
dal Lunedì al Venerdì 9:00/12:00;
Giovedì 15.00 - 19.00

Anagrafe:

Via Munno, 6 (P.t.)
080.41.40.255/080.41.40.252
Orario al pubblico:
dal Lunedì al Venerdì 8:30 - 12:30;
Giovedì 15:30 - 17:30

Politiche abitative:

Palazzo San Giuseppe,
Vico Acquaviva 19 (2° piano)
080.41.40.384

Servizi Sociali:

Palazzo San Giuseppe,
Vico Acquaviva 19 (2° piano)
0804140.394
Orario al pubblico:
Lunedì, Giovedì, Venerdì 8:30-11:30
Giovedì 15:30-18:00

Stato Civile:

Via Munno, 6 (P.t.)
080.41.40.205 - Fax 080.41.40.226
Orario al pubblico:
dal Lunedì al Venerdì 8:30 - 12:30;
Giovedì 15:30 - 17:30

URP:

Palazzo di Città, Via Garibaldi, 8
080.41.40.266 - Fax 080.93.73.685
Orario al pubblico:
dal Lunedì al Venerdì 9:00 - 12:00;
Giovedì 15:00 – 19:00
urp@comune.monopoli.ba.it

INPS:

Via Vittorio Veneto n. 62
Centralino: 0039 - 080.41.83.711
Contact Center: 080.80.31.64
Orario al pubblico:
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